



DLADE

POSTDOCTORAL GUIDE

PostDoc in China

School of Mathematical Sciences
Dalian University of Technology



1 Preparation

1.1 Introduction

Go to <https://perdep.dlut.edu.cn/info/1142/5097.htm>. The first part of the page named “全职博士后” corresponds to the full time postdoctoral position. There you will see the documentation you have to bring.

附件 1

序号	材料名称	份数	具体要求	完成人
1	博士后进站申请表	在线双面打印 一式二份	流动站设站单位招收, 中国博士后办公系统在线填写, 在提交申请页面可在线生成此表, 尾页签字 ; 学习经历填写 本科 起。	申请人填写; 二级单位审核。
2	博士后进站审核表	原件一式二份	中国博士后网站首页一下载中心, 根据申请人身份类别选择下载; 应届博士需联系博士毕业学校的招生就业部门完成(本校博士联系校招生就业处)。	申请人准备第一部分; 二级单位审核无误后在第二部分左侧流动站负责人签字、盖章。
3	进站考核表 (答辩纪实)	双面打印 原件一式二份	应包含考核小组专家签字、分档结果、流动站负责人签字并盖章。	二级单位填写
4	博士后 岗位补充协议	原件一式四份		申请人于二级单位处领取原件填写; 二级单位审核无误签字、盖章。
5	博士学位证书	复印件、 一式二份	若未获得学位证需提供学位情况证明和博士答辩纪要。 若是海外学位, 需同时提供《国外学历学位认定书》	-
6	身份证复印件	正反双面、 一式二份	-	-
7	导师出资 日常报销单	原件一式一份		二级单位填写

1.2 The postdoctoral website

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In blue you can download some of the documents to fill in .

- Item 2 is a zip with 4 docx files. All are the same (an admission approval form) but for different jobs. In your case, you have to fill in is named “进站审核表（非定向就业博士毕业生使用）” (For use by: Individuals from Hong Kong, Macao, Taiwan, and Foreign Nationals).
- Item 4 translates as "Postdoctoral Supplementary Agreement". This is not needed at the moment, you will fill in this information once everything is arranged and you are in Dalian.
- Item 5 is your doctoral degree certificate (photocopy, two copies). I will enter into detail about this later.
- Item 6 is a back and front scanned copy of your passport.
- Item 7 is not for you, so you can ignore it.

Note: Everything is in chinese and there is no english translation. You will be asked to fill in all the information in chinese. I strongly recommend using Deepseek or any other AI, and screenshot anything you do not understand. It is also important that you do not submit anything until they tell you to do so. For the moment just fill in the information. All the webpages mentioned here have the option to save everything you have filled.

1.2 The postdoctoral website

Some of the documents needed there (from items 1 and 2) have to be downloaded from the chinese post-doctoral website <https://www.chinapostdoctor.org.cn/home>.

You will have to create an account and fill in some personal information. To do so, click in the yellow-marked option from the following images



(a) First step



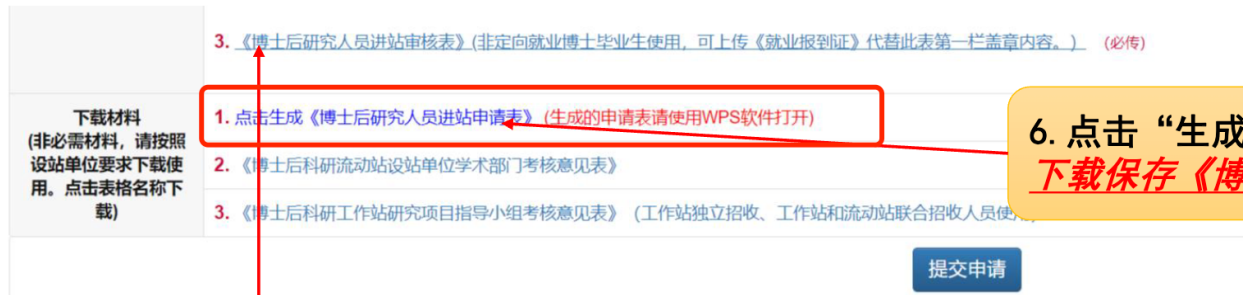
(b) Second step

1.2 The postdoctoral website

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After filling in your personal information, you will be able to download the corresponding items:

- To download item 1, go to item1. After you've logged in, you can find this page:



Then you can click the blue text "1. 点击生成《博士后研究人员进站申请表》", which I have circled in red, and download the document.

- To download item 2, follow the procedure shown below:



(a) First step: the initial page



(b) Second step



(c) Third step

1.3 Preparation of personal documentation

Apart from the aforementioned documents, you will be asked to provide the following documentation:

- **Academic CV.**
- **Copies of academic degree certificates (bachelor, master and phd) and No criminal record certificate.**

These certificates have to be **apostilled** and translated into chinese by a sworn translator.

- **Copy of ID card or passport** (the passport can't expire within 18 months).
- **Proof of overseas employment.**

An english officially signed certification stating the duration of the PhD contract.

- **Physical examination record.**

You can download it here [physical examination template](#). The chinese embassy of your country sometimes have a list of approved hospitals to do the examination. If not you will have to look for hospitals that do this procedure. The physical examination is valid for 6 months, so wait until you have prepared the rest of the documentation to do it.

- **Copy of scientific research achievements and proof of projects led (participated in).**

For publications, I sent the email from the journal accepting the publication, with both the title and the DOI.

For the projects I have participated in, a signed certification by the PI of the project stating the collaboration in the corresponding projects.

- **Four photos** (original/paper photo and electronic photo. white background, jpg format. The electronic photo should be between 354 pixels*472 pixels and 420 pixels*560 pixels, and the file size should be between 40K and 120K).

1.4 The CSCSE

You will have to submit your information to the Chinese Service Center for Scholarly Exchange (CSCSE). To do so, click [here](#) CSCSE, and you will see the following:

This is the log in page. As you can see, there is an english option. Click it and everything will be easier. You have to create an account.

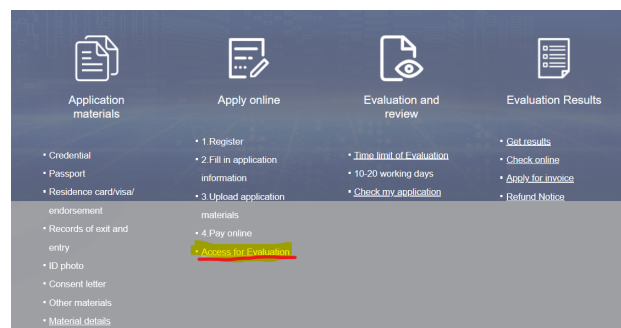
Once you have created your account and logged in, you will see the following:

1.4 The CSCSE

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Once again, if you click in the yellow-marked option everything will be translated to english. Then you will see the following



Now click the “Access for Evaluation” option. Once again, you will have to fill all your personal information. In this case it will be easier because it is in english.

1.5 The work visa

Once everything is submitted and approved, you will receive a work permit from the DUT. This is the document that you need in order to ask for a work visa from your embassy.

Important note: In October 2025 they announced a new visa for researcher's in STEM (called K-visa). This was created so there is no need for a work permit, so a lot of these bureaucracies can be omitted. However when I tried applying for this visa, the embassy did not know how long they would take to evaluate and after two months I declined the application. The work visa (also called Z-visa) is a much more standard procedure and, in my case, it took one day to be evaluated and accepted.

The application for the Z-visa is pretty standard and easy to follow and (at least in my country) can be done online. Once the application is approved, you will be asked to bring your passport to the embassy to put the visa. With that you will be able to travel to Dalian, and once you are here you will have 30 days to ask for a residence permit on your passport. With the residence permit, you will be able to live here as long as the duration of your contract.

2 Arrival in China

We have completed the following procedures during the winter vacation. Therefore, some steps may differ slightly from your current application process. If you notice any differences or additional requirements, please feel free to email me at liujiashun@mail.dlut.edu.cn. I'm happy to make any corrections or help you with any questions.

2.1 Daily life

1. Open a Chinese bank account and link it to your WeChat Pay and Alipay. When setting up the account, you need to input your name in the order that matches your passport.
2. Get a local Chinese phone number (physical SIM card only; e-SIM is not available in China).
3. Purchase some basic daily supplies—prices are affordable compared to Europe.
4. We strongly recommend renting an apartment room near the east gate of our campus, at 2,400 RMB per month. Postdocs and other faculty members receive a 50% discount, thus 1,200 RMB per month.

2.2 The procedure to live in China

This section references this webpage.

2.2 The procedure to live in China

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2.2.1 Registration

The first step should be completed within 24 hours after your arrival.

If you choose to live in the campus apartment, the process will be simplified.

- R.1 Prepare your passport and scanned copies of the following: the first page, the visa page, and the page with the arrival stamp in China.
- R.2 Go to Room 420, West Side of the Main Building (主楼西侧楼 420 室) on campus to obtain your accommodation proof[file 2.1; *Unfortunately, we do not have a sample document saved for reference*].
- R.3 Go to the security office (保卫处) on campus to register, as you have chosen to live in the campus apartment.
- R.4 If you choose to rent a room on your own, skip steps R.2 and R.3. Instead, go to the Gaojia Police Station in the High-Tech Industrial Park (高新园区高家派出所) with your rental contract.
- R.5 After that, you will receive the registration letter[file 2.2], which will be required for your residence permit.

2.2.2 Work Permit

The second step should be completed within 7 days after your arrival.

- W.1 If you have obtained a work permit[file 2.3] and a Z-visa[file 2.4], you can follow the attached document (来华工作外国人电子社保卡使用指南, available in a Chinese-English version) to apply for the Electronic Social Security Card.
- W.2 The attached webpage mentions the option of applying for a Z-visa from within China; however, this approach is not very practical.

2.2.3 Residence Permit

The third step should be completed within 30 days after your arrival.

First, you need to complete a physical examination at the Dalian Entry-Exit Inspection and Quarantine Bureau 大连出入境检验检疫局. Photos are required for the report. If you forget to bring them, you can have new photos taken on-site, costing approximately 25–50 yuan (the exact amount is not remembered).

Note: You will also need another physical examination for employment purposes at our campus. These two examinations are conducted at different hospitals.

2.2 The procedure to live in China

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The following documents are required for your residence permit. Please bring them to the Dalian Hi-tech Industrial Zone Administrative Service Center (大连高新区政务服务中心)



- RP.1 The completed residence permit application form with your profile[file 2.5]. You can download it from the webpage.
- RP.2 The official letter[file 2.6] provided by the International Office (国际处) on our campus.
- RP.3 Your passport and scanned copies. Please note that your passport will be kept at the office for one week.
- RP.4 After you apply for the Electronic Social Security Card, you can download certain information[file 2.7] through the corresponding app. The officer on-site will assist you.
- RP.5 The registration letter ([file 2.2]; provided by the guard office in step R.3 or the Gaojia Police Station in step R.4), along with a copy.
- RP.6 Scanned copies of your Z-visa [file 2.4] and the page of your passport containing the arrival stamp in China.
- RP.7 The physical examination report.
- RP.8 Although this item is listed on the webpage, based on our experience, it is not required.
- RP.9 Copies of your contract.
- RP.10 If you bring family members with you, you will need to provide their passports and copies, as well as proof of relationship and its notarized translation (apostilled by the embassy).

There are printers in the office, so if you forget any documents, you can print them on-site for free.

2.3 The procedure to be a PostDoc in China

This section references this webpage.

1. You need to complete the additional physical examination mentioned in Step 3 at the Dalian Physical Examination Center (大连市体检中心).
2. You will sign the contract with Party B (the institute) and Party C (the campus).
3. To sign with Party B (Room 406, School of Mathematical Sciences), you need to provide your diploma, passport, and the physical examination report.
4. To sign with Party C (Room 218, Main Building), you need to bring the contract signed with Party B along with the same supporting materials.

There are also some subtle differences regarding “salary” (薪酬).

The amount stated in the contract is a pre-tax figure that includes both the taxes and social insurance contributions to be paid by the university and by you yourself. (As far as I know) In contrast, the salary figure typically quoted in **Europe** usually refers to the gross salary before the employer’s contributions toward taxes and insurance. Therefore, I would describe the amount in the **Chinese** contract as the “total cost to the university for hiring you”.



境外人员临时住宿登记表

REGISTRATION FROM OF TEMPORARY RESIDENCE FOR VISITORS FROM OVERSEAS

境外人员 基本信息	英文姓 Surname		英文名 Given Name		中文名字 Name in Chinese	
	国家(地区)(地区) Nationality (Region)		性别 Gender	男	出生日期 Date of birth	
	证件种类 Type of certificate	普通护照	证件号码 Number of certificate		身份证号 ID number	
	签证(注)种类 Type of visa	工作签证(Z)	签(证注)号码 Number of visa			
	入境日期 Date of entry		停留有效期 Valid until			
	现住址 Present address					
地址 信息	住房种类 Type of Accommodation	单元楼、公寓楼	房主姓名 Name of the house owner	高翔		
	房主证件号码 ID number of the house owner	330102196810260632	房主联系电话 Telephone of The house owner	18341106289		
	留宿单位 title of lodging place		留宿单位联系电话 Telephone of title of lodging place			
	接待单位 Reception unit	大连理工大学	接待单位联系电话 Telephone of Reception unit			
	紧急情况联系人 Contact in Emergency		紧急情况联 Telephone			
	入住日期 Date of lodging		拟离开日期 Date of Departure			
	备注 Appendix					

申报人 (Signature): 受理民警: 申报日期: 2026年02月02日 公安派出所印章 凌水派出所 210231001063727

温馨提示

- 1、《境外人员临时住宿登记表》需随时携带,以备公安民警查验,申请签证证件须主动向公安机关出入境管理部门出示。
- 2、外国人换取新的护照或申领新的签证或居留许可,应在换取或申领之日起及时向居住地公安派出所申领新的《境外人员临时住宿登记表》。
- 3、外国人变更地址,应及时向原居住地公安派出所办理住宿登记注销,向现居住地公安派出所申报临时住宿登记。持有居留许可的外国人,还应在10日内到公安局机关出入境管理部门办理居留许可地址变更登记。

File2.2



中华人民共和国外国人工作许可 通知

(来华工作 90 天以上)

Text

经 大连市外国专家局 批准, (国籍)

先生/女士 (护照号码: 工作许可号
码: 类别:), 在中华人民共和国 辽
宁 省 (自治区、直辖市) 大连 市 (设区市) 甘井子 县 (市、
区) 大连理工大学 单位工作, 期限从 日至
日。

签发日期 2026 年 01 月 13 日

随行家属共 0 人。

配偶姓名:

子女姓名:

其他人员:

本件自签发之日起 3 个月内有效。

注意事项

中华人民共和国实行外国人来华工作许可制度。外国人获得本通知后, 应当办理以下有关手续:

1. 持本通知及其它有关材料至中华人民共和国驻外使馆、领馆或者外交部委托的其他驻外机构办理 Z 字签证。
2. 入境 30 日内持本通知及有关材料至工作单位所在地公安机关出入境管理机构办理工作类居留证件。



Autómata
Ejército Tipo 48

中国边检 CHINA
2026-01-30
浦东(入)
2589

VISADOS
VISAS

中华人民共和国签证
CHINESE VISA

签证种类
CATEGORY Z

次数
ENTRIES 01 (壹)

请于此前入境
ENTER BEFORE

入境后可停留
DURATION OF EACH STAY 000 天
DAYS AFTER ENTRY

签发日期
ISSUE DATE

签发地点
ISSUED AT

姓名
FULL NAME

出生日期
BIRTH DATE

护照号码
PASSPORT NO.

备注
REMARKS 请于入境之日起30日内办理居留证件。Required to apply for residence permit within 30 days from the date of entry.

File 2.4



粘贴条码处

外国人签证证件申请表

VISA / STAY PERMIT / RESIDENCE PERMIT APPLICATION FORM

(请用黑色或蓝色墨水笔填写内容)

Please complete the form in black or blue ink

1、姓	名	中文姓名		
Surname	Given name	Name in Chinese		
国籍	出生日期	年 月 日 出生地		
Nationality	Date of birth	Y M D Place of birth		
性别:	男 女	电子邮件地址		
Sex	M. ☐ F. ☐	E-mail		
在华住址	申请人电话			
Address in China	Tel			
在华单位	联系人姓名和电话			
Company/School in China	大连理工大学 Contact person & tel.			
2、护照种类	外交	公务(官员)	普通	其他
Passport type	Diplomatic ☐	Service (Official) ☐	Ordinary ☒	Other ☐
护照号码	有效期	年	月	日
Passport No.	Valid until	Y	D	M
3、现持有有效签证证件种类	签证	停留证件	居留证件	免签
Current visa category	Visa ☐	Stay permit ☐	Residence permit ☐	Visa free ☐
证件号码	有效期至	年	月	日
Visa No.	Valid until	Y	M	D
4、使用同-护照的偕行人	Dependents on same passport			
姓	名	性别	出生日期	与申请人关系
Surname	Given name	Sex	Date of birth	Relationship
5、申请签证填写 For visa only				
F 访问	L 旅游	M 贸易	Q2 团聚	J2 记者
Non-commercial business ☐ Tourist ☐ Business ☐ Family reunion ☐ Journalist ☐				
S2 私人事务	X2 学习	R 人才	G 过境	C 乘务
Personal affair ☐	Student ☐	Talent ☐	Transit ☐	Crew ☐
团体签证分离	团签	申请停留期限至	年	月 日
Separation from group visa ☐	Group visa ☐	Valid until	Y	M D
换发	补发	入境次数	停留天数	入境有效期至 年 月 日
Renewal ☐	Reissue ☐	Entries	Duration of stay	Entry before Y M D

请填写双面 Please fill out both sides

File 2.5

**6、申请停留证件填写****For stay permit only**

免签 船员 退籍 人道主义 其他
Visa free ☐ Crew ☐ Renouncement ☐ Humanitarian ☐ Others ☐
补发 申请停留期限至 年 月 日
Reissue ☐ Valid until _____ Y _____ M _____ D

7、申请居留证件填写**For residence permit only**

工作 学习 记者 团聚 私人事务
Employee ☒ Student ☐ Journalist ☐ Family reunion ☐ Personal affair ☐
换发 补发 申请居留期限至 年 月 日
Renew ☐ Reissue ☐ Valid until _____ Y _____ M _____ D

8、申请其他证件填写**For other documents**

外国人旅行证 旅行目的地
Foreign citizen travel documents ☐ Destination _____
外国人出入境证 申请日期至 年 月 日
Foreign citizen exit-entry permit ☐ Valid until _____ Y _____ M _____ D
勤工助学或校外实习加注 申请日期至 年 月 日
Study-work/Internship ☐ Valid until _____ Y _____ M _____ D

9、申请变更填写 For change of the following

姓名 护照号码 事由 增/减偕行人数
Name ☐ Passport No. ☐ Purpose of stay ☐ Add/Reduce number of dependents ☐
其他注明
Or others _____

10、备注 Notes _____

我保证:以上填写的内容真实、准确、完整,并保证在停留居留期间遵守中华人民共和国的法律。

I hereby declare that the information given above is true, correct and complete. I shall abide by the Chinese laws and regulations during my stay in the People's Republic of China.

申请人签字
Applicant's signature _____

代办人签字
Agent's signature _____

联系电话
Applicant's Tel _____

联系电话
Agent's Tel _____

申请日期 年 月 日
Application date _____ Y _____ M _____ D

单位印章
Company/School's seal



大连理工大学国际合作与交流处函件

关于为我校[REDACTED]籍博士后办理外国人居留许可的函

大连市公安局出入境管理支队：

为了进一步扩大对外交流与合作及进一步提高科研教学水平,我校决定聘请 J [REDACTED] 男士(国籍:[REDACTED] 出生日期: [REDACTED], 护照号码: [REDACTED] 护照有效期至: [REDACTED]) 为我校外籍博士后, 在大连理工大学数学学院从事研究工作。聘期自 [REDACTED] 日至 [REDACTED] 日。在此期间我校将为其提供短期流动正式教工(科学研究人员)待遇。

现需为 J [REDACTED] 男士办理外国人居留许可, 有效期至 [REDACTED] 请予以批准。

大连理工大学国际合作与交流处

2026 年 1 月 28 日

File 2.6



16:00

4G 33



人员制证信息

fwp.safea.gov.cn



证件号码



姓(英)



名(英)

[File 2.7](#)



Manual for Foreigners Working in China: How to Use the Electronic Social Security Card

(December 1st, 2024)



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I. Quick Start Guide

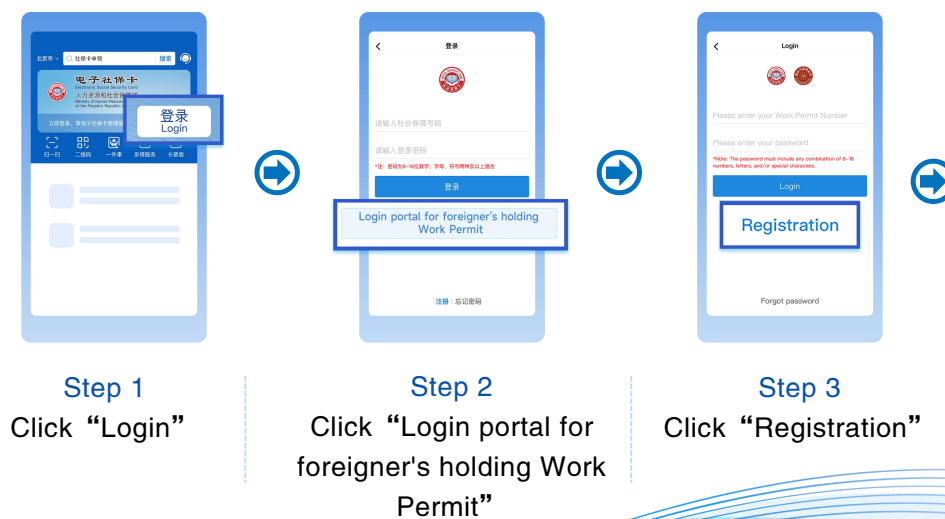
(I) Download and Installation

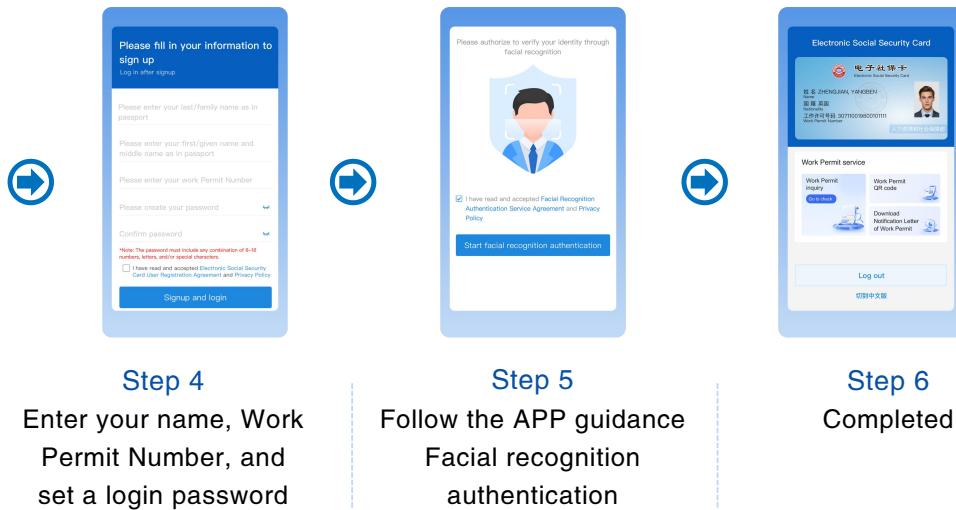
After entry into China,scan the QR code below with your mobile phone,or search "Electronic Social Security Card" or "eSSCard" in"APP Store","Tencent MyApp","360 Mobile Assistant","Baidu Mobile Assistant","Huawei AppGallery" or "Xiaomi App Store" for download and installation.



(II) Registration and Obtaining the Card

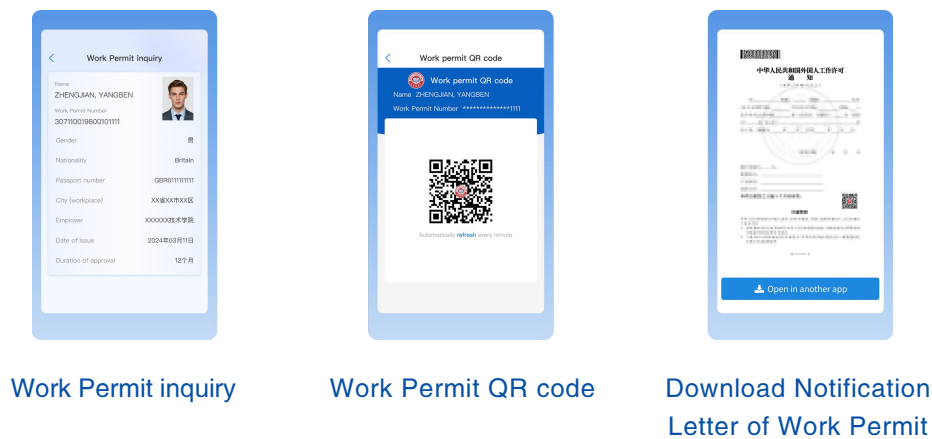
Use your Work Permit Number and follow these steps to register and obtain your Electronic Social Security Card.





(III) Use the Work Permit Services

You can use services such as Work Permit inquiry, Work Permit QR code, and Download Notification Letter of Work Permit.



II. Detailed User Guide

(I) Download and Installation

After entry into China, you can download and install the Electronic Social Security Card APP(eSSCard APP) through the following channels.

3. Scan the QR code to download and install

(1) Scan the QR code on the "Notification Letter of Foreigner's Work Permit in the the People's Republic of China"to download and install.

(2) Scan the QR code on the right side of this page to download and install.



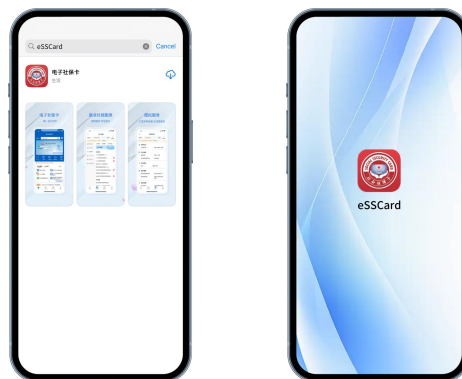
4. Select an APP store in your mobile phone to download and install

(1) For Android systems

Search for"Electronic Social Security Card" or"eSSCard APP" in "Tencent MyApp","360 Mobile Assistant","Baidu Mobile Assistant", "Huawei AppGallery", or"Xiaomi App Store"to download and install.

(2) For iOS

Search for "Electronic Social Security Card" or "eSSCard APP"in"APP Store" to download and install.



(II) Registration and Obtaining the Card

Step 1: Open the Electronic Social Security Card APP (eSSCard APP), and click "Login" on the home page;

Step 2: Click "Login portal for foreigner's holding Work Permit" on the login page;

Step 3: Click "Registration" to enter the registration page;

Step 4: Enter your name, Work Permit Number, and set a login password containing 8–16 characters, including a combination of at least two of the following: numbers, letters, or symbols. Click "Signup and Login" to enter the facial recognition authentication page;

Note:

1. The name entered must match the one on your passport.

2. Please enter the Work Permit Number listed on your “Notification Letter of Foreigner’s Work Permit in the the People’s Republic of China” .

Step 5: Once the facial recognition authentication is successful, you can complete the registration and obtain the Electronic Social Security Card.

If you already have a physical social security card, you need to complete identity verification to complete the registration and obtain the electronic card.

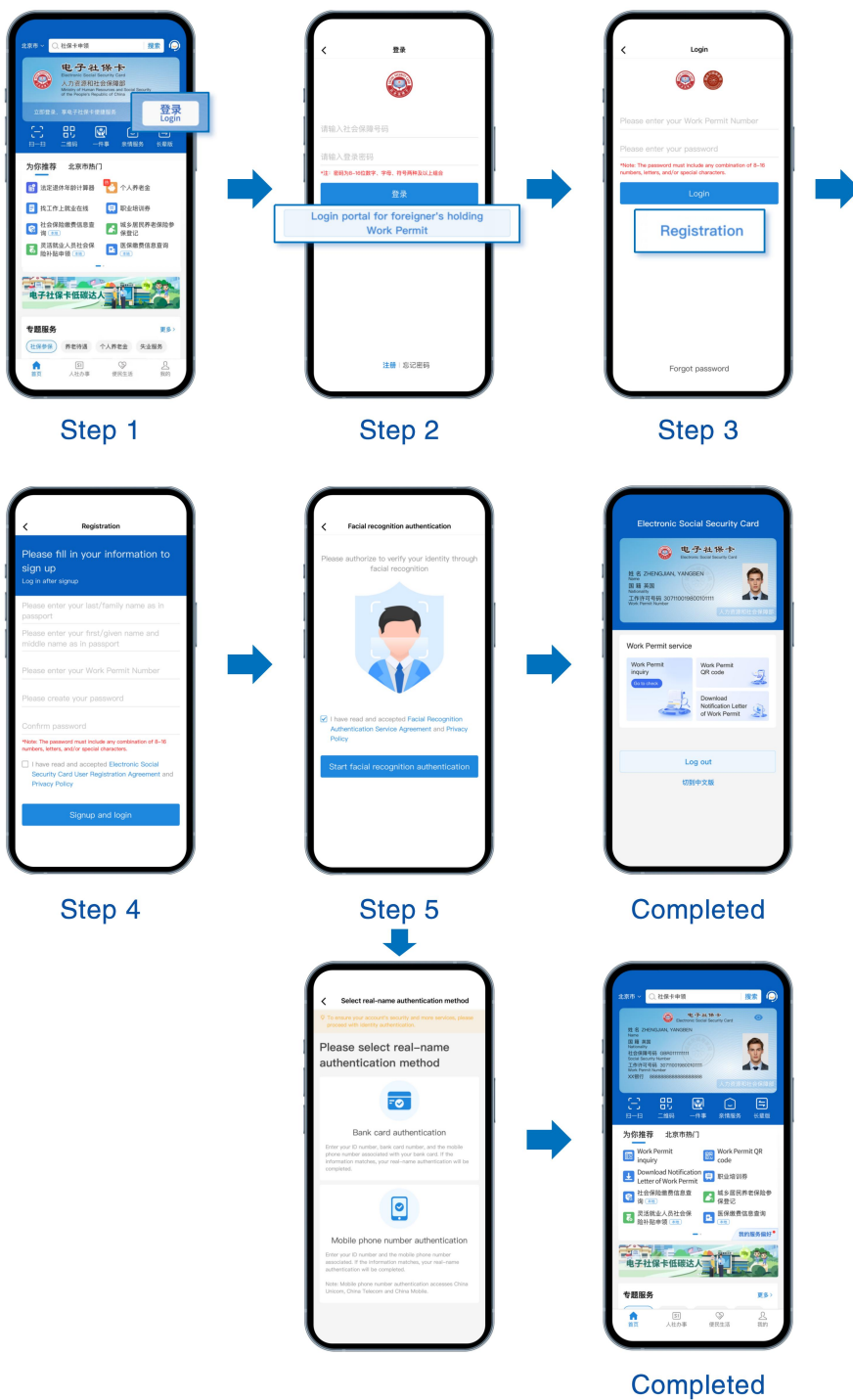


Physical Social
Security Card

Note:

1. If you choose a bank card for identity verification, you need to enter your name, passport number, UnionPay Card number (issued by banks in China), and mobile phone number registered with the bank account, and complete the verification through SMS code.

2. If you choose the mobile phone number for identity verification, you need to enter your phone number (the SIM card obtained in China), and complete the verification through SMS code.



(III) Login

1. Login with the Work Permit Number

Step 1: Open the Electronic Social Security Card APP (eSSCard APP), click "Login" on the home page;

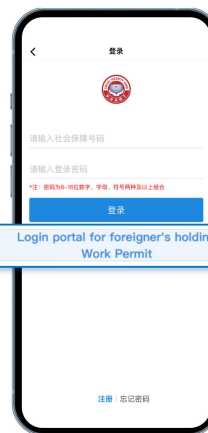
Step 2: Click "Login portal for foreigner's holding Work Permit" on the login page;

Step 3: Enter your Work Permit Number, login password, and click "Login";

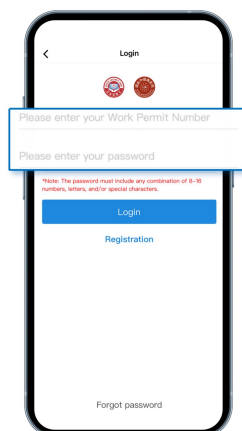
Step 4: Complete login after the login password is authenticated.



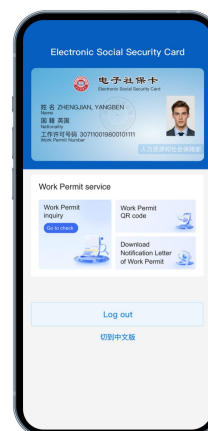
Step 1



Step 2



Step 3



Login successful

2. Foreigners who have physical social security cards can also login with social security number.

Step 1: Open the Electronic Social Security Card APP (eSSCard APP), click "Login " on the home page;

Step 2: Enter your social security number and password on the login page, and click login;

Step 3: Complete login after the login password is authenticated.



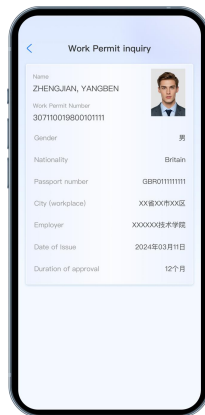
Note:

If you have already registered for the Electronic Social Security Card APP (eSSCard APP), click "Social Security Services" – "Talent and Personnel" – "Foreigners holding Work Permit" after logging in. Enter your Work Permit Number to access the Work Permit services.

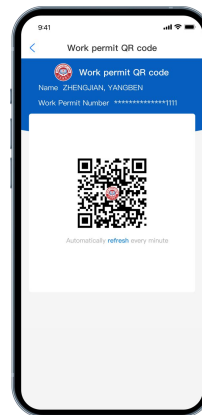
(IV) Use the Work Permit Services

1. Work Permit inquiry and Work Permit QR code

You can bring your Electronic Social Security Card, which includes your Work Permit information, to the exit and entry administration of the public security authorities where the employer is located to apply for a work-type residence permit.



Work Permit inquiry



Work Permit QR code

2. Download Notification Letter of Work Permit

You can view your "Notification Letter of Foreigner's Work Permit in the the People's Republic of China" through your Electronic Social Security Card,select "Download" or "Open with other applications" to download and store the Notification Letter on your mobile phone.

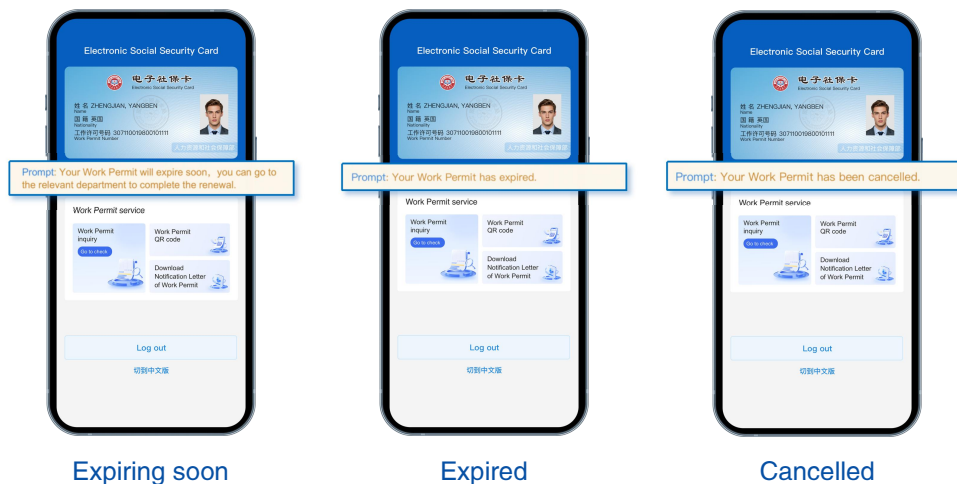


3. Reminder of Work Permit status change

You will receive reminders when your Work Permit in China is expiring soon, has expired, or cancelled.

Note:

After your Work Permit expires or is cancelled, all services of the Work Permit will not be available.



Note:

1. When you use services such as the Work Permit for the first time, the APP will prompt you to set a 6-digit password for secure access to your Electronic Social Security Card.

2. Please note that the 6-digit password is different from the login password.

III. Frequently Asked Questions

(I) Can I get the Electronic Social Security Card if I have already obtained the Work Permit, but have not yet applied for the physical social security card?

Yes. Foreigners who have Work Permit within validity period can obtain the Electronic Social Security Card.

(II) What should I do if the name match fails during registration?

1. Please check whether the name entered is exactly the same as the one on your passport, including symbols, spaces, etc.
2. If you have entered it correctly, please confirm if the name on your Work Permit application matches your passport name. If not, please contact the Work Permit approval department in your workplace to make corrections.

(III) What should I do if the facial recognition authentication fails?

1. Please confirm that you have enabled the Electronic Social Security Card APP (eSSCard APP) to access your mobile phone's camera and microphone.
2. During facial recognition, please follow the instructions to make corresponding movements.
3. If the facial recognition authentication fails, you can try again later. If it fails 6 times in a row, you will have to enter the bank card authentication page, enter your name, passport number, UnionPay Card(issued by banks in China)number, mobile phone number (registered with the bank account), and complete the verification through SMS code.

(IV) What should I do if the bank account authentication fails?

1. Please confirm whether you entered the card number of your UnionPay Card(issued by banks in China).
2. Please confirm whether the name, passport number and mobile phone number you entered are exactly the same as the information for bank account application.
3. If the bank account verification fails, you can try to use the mobile phone number verification to complete the identity verification.

(V) What should I do if the mobile phone number authentication fails?

1. Please confirm whether you entered the mobile phone number for SIM card issued in China.
2. Please confirm whether the name and mobile phone number you entered are exactly the same as the information for the SIM card application.
3. If the mobile phone number authentication fails, you can try to use the bank card verification to complete the identity verification.

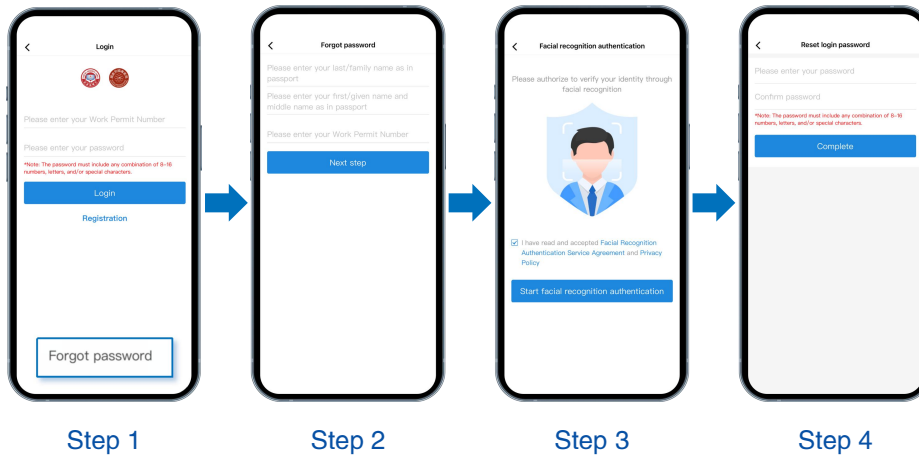
(VI) What should I do if I forget my login password?

Step 1: Click "Forgot password" on the login page;

Step 2: On the "Forgot password" page, enter your name and Work Permit Number to verify your identity;

Step 3: Pass facial recognition authentication;

Step 4: Reset the login password. The password should consist of 8 to 16 characters, including at least two of the following; numbers, letters, or symbols. Click "Finish" to complete the reset.



IV. Hotline Services

If the information above does not resolve the problems you encounter regarding downloading, registering, logging in, or using the eSSCard APP, you may call the hotline at 010-12333-2 for consultation (Chinese services only).

For inquiries regarding application, modification, or extension of foreigners' Work Permits in China, you may visit the National Government Service Platform for Human Resources and Social Security (zwfw.mohrss.gov.cn) to find the addresses and phone numbers of the service acceptance points for consultation. The path is: zwfw.mohrss.gov.cn — Employer Services/Individual Services — Foreigners' Work Permits in China—Business Consultation Phone Numbers.